

Terms & Conditions

Privacy Policy

Definitions:

"Personal Data" shall mean any and all information concerning an identified or identifiable natural person, as defined in the Polish Law of 29 August 1997 on Personal Data Protection (Journal of Laws of 2016, item 922).

"Website" shall mean the <https://dogs2018.syskonf.pl> ICAWC website administrated by Symposium Cracoviense Sp. z o.o. and containing an offer to participate in a conference organized by Symposium Cracoviense Sp. z o.o., through which users may register for a conference or an event.

Online registration for an event

The data provided by you during the registration on the Website will be used to manage your participation in the event we organize. Registration is voluntary, but necessary if you want to attend the conference. The data controller during the preparations and the event is Symposium Cracoviense Sp. z o.o. of Kraków, ul. Krupnicza 3, 31-123 Kraków, NIP (tax identification number): 676-20-61-612, REGON (statistical number): 351475079 under an agreement concerning the entrusting of Personal Data for processing.

Sharing of data

In addition to the cases specified above, your Personal Data may be shared with the entities entitled to receive it under the relevant legal regulations, including the judiciary and law enforcement agencies.

Please note that we process your data on behalf of Dogs Trust Worldwide who are the organisers of ICAWC 2018.

Forms of contact

We may contact you by e-mail and will only contact you in relation to ICAWC 2018

Informing about changes to data

In order to inform us about changes to your Personal Data, you can send us a notification by e-mail, to serwiswww@symposium.pl.

When updating your Personal Data, you will be asked to confirm your identity before your request is complied with.

The nature of the given service or functionality may result in limitations of the above right to change data; you will be informed by us about it in each individual case.

Protection of Personal Data

We make our best efforts to ensure that our services are provided in a way that protects information against accidental or intentional destruction or loss. The communication between your computer and our server during the processing of your Personal Data (in our system) is encrypted using the SSL (Secure Socket Layer) protocol.

To register the participants of our conferences and events and gather your Personal Data, we use operating systems designed for the Syskonf platform. Remote access is limited to the necessary minimum (system maintenance) and takes place via firewalls and VPNs. System environments are additionally secured against any software defects with a snapshots mechanism.

The Syskonf hardware is based on modern Rack servers. Each of them has a number of doubled sub-assemblies, including redundant power packs connected to independent uninterruptible power lines and RAID disk matrixes protecting against failures of data storage devices. The local network infrastructure is also doubled to minimize the risk of a defect of a single element and keep the highest service availability possible.

The Syskonf platform is maintained at one of the best data centers in Poland. The physical security is ensured by a security service team and a 24/7/365 external and internal CCTV system. Access to the server room is possible only for the authorized persons and only in the company of a member of the facility staff, via a system of security doors. The data center is also protected against fire and has a

redundant power supply source. The quality of the data center services is guaranteed by the ISO 9001:2009 and ISO 27001:2005 certificates (information security management system).

Use of cookies and similar technologies

- The Website does not collect any information automatically, except for the information stored in cookies.
 - Cookies are IT data, especially in the form of text files stored on the devices of Website users, intended to facilitate the use of the Website. Cookies usually contain the name of the website they come from, the period for which they are stored on the end device, and a unique number.
 - The entity uploading cookies to the end devices of Website users is the entity managing the event's website: Symposium Cracoviense Sp. z o.o., ul. Krupnicza 3, 31-123 Kraków.
 - Cookies are used to:
 - match the contents of the Website to the user's preferences and optimize the use of web pages; in particular, these files allow for recognizing the Website user's device and displaying the Website properly, in line with the user's individual needs;
 - produce statistics that help understand how users use the Website, which allows the improvement of its structure and contents;
 - continue the Website user's session (after logging in), which means that the user does not have to enter his or her login and password on each page of the Website;
 - provide users with ads suited to their interests;
 - carry out advertising and remarketing campaigns of the Website in external advertising networks, especially the Google advertising network.
5. The Website uses two main types of cookies: session cookies and persistent cookies. Session cookies are temporary files that are stored on the Website user's end device until he or she logs out, leaves the Website, or switches off the software (web browser). Persistent cookies are stored on the user's device for the time specified in these cookies or until deleted by the user.
6. The Website uses the following types of cookies:
- "necessary" cookies that make it possible to use the services available on the Website, e.g. authentication cookies used for the purposes of the services requiring authentication on the Website;
 - cookies used to ensure security, e.g. those used to discover abuse in terms of Website users' authentication;
 - "performance" cookies that make it possible to collect information about the way in which users use the Website;
 - "functional" cookies that make it possible to "remember" the user's settings and personalize the Website interface, e.g. in terms of the user's language or region, the font size, the layout of the Website, etc.;
 - "advertising" cookies that make it possible to provide the user with advertising content adapted to his or her interests and display ads on the basis of the user's previous visits to the Website.
7. In many cases, the software used to view websites (the web browser) permits the storage of cookies on the user's end device by default. Website users may at any time change the cookies settings. The settings may in particular be changed in such a way as to block the automatic processing of cookies or display information every time they are uploaded to the Website user's device. Detailed information concerning the possibility and procedure of handling cookies is available in the software (web browser) settings.
8. The Website operator hereby informs that limiting the use of cookies may affect some of the functionalities available on the Website.
9. The cookies uploaded to the Website user's end device and may also be used by the following mechanisms cooperating with the Website operator:
- statistics systems, in particular Google Analytics, which compiles anonymous statistics of Website visits (i.e. without the possibility to identify the particular persons); see also the [Google Analytics Privacy Policy](#);

- advertising networks, in particular the Google advertising network; you can resign from receiving cookies from advertising networks via the Google Ads [preferences manager](#) and via the [Network Advertising Initiative](#).

Cancellation Policy

Cancellation or changes must be sent in writing to: agnieszka.bryk@symposium.pl

Changes and cancellations by the delegate of ordered services prior to commencement of services will involve the following costs:

Conference Services (Conference Registration, Workshops, & Airport Transfers)

Services cancelled up to 40 days prior to the arrival date	100% refund
Services cancelled 39 - 20 days prior to the arrival date	50% refund
Services cancelled 19 - 7 days prior to the arrival date	30% refund
Services cancelled 6 - 1 days prior to the arrival date	0% refund

Accommodation - Hotel Cancellation Policy

Services cancelled up to 30 days prior to the arrival date	100% refund, less €10 admin fee
Services cancelled 29 - 15 days prior to the arrival date	50% refund
Services cancelled 0-15 days prior to the arrival date	No refund

Additional Services (Gala Dinner, sightseeing tour etc)

Cancellations more than 15 days before arrival:	free of charge (on the provision that we can find another delegate to replace you on the dinner or tour)
Cancellations less than 15 days before arrival:	free of charge less €10 administration fees (on the provision that we can find another delegate to replace you on the dinner or tour)

Photography

By attending ICAWC, you agree to be photographed during the conference and for pictures containing your image to be used in promotional material by Dogs Trust, ICAWC and their sponsors.